

# FIRST News

THE FIRST NATIONAL BANK OF NOKOMIS  
AYARS BANK • FIRST NATIONAL BANK OF ARTHUR

-- 5-Star Rating from Bauer Financial --

November

We Appreciate Being YOUR Bank

2014

## Employee Spotlight



**Jodi Kauffman**

Jodi Kauffman joined the First National Bank family in October of 2013 as a teller in the Arthur location. She and her family reside in Arthur. Jodi and her husband Roger have been married for over 21 years. They have 4 daughters who are ages 19, 15, 13, & 10.

She and Roger own Kauffman's Mobile Pressure Washing. She helps Roger in her spare time between working full time and supporting their daughters' extra curricular activities.

She and her family are members of the Arthur Mennonite Church.

Jodi completed coursework at Parkland College in Champaign in advertising, marketing, and business. Additionally, she played on the Parkland Softball Team. Jodi began volunteer coaching at the age of 19.

She has thoroughly enjoyed helping many kids over the years succeed playing numerous sports. Currently, she coaches her girls' 14 & Under Travel Softball Team, the Moultrie County RUSH. Her team recently qualified, competed, and had a great run placing in the upper half of their division of the NSA World Series.

Jodi has been involved with several organizations including the Arthur Parks, Arthur Women's Club, Okaw Ball League, Moultrie County RUSH Fast Pitch, A-L-A-H Sports Boosters & Arthur 4-H Club.

Jodi says, "The Arthur Community is a great place to live and raise a family."

Welcome Jodi and thank you for the outstanding customer service you provide!

## Customer Appreciation Days

Mark your calendar and make plans to attend the upcoming Customer Appreciation Days.

**Weekend of December 13**

First National Bank of Arthur

**December 19 & 20**

Ayars Bank in Moweaqua

**February 2015 – Date TBA**

First National Bank in Nokomis

Member  
**FDIC**



## Important Dates To Remember

As the Holiday season is rapidly approaching, so are many Federal Holidays. On the following days, all First National Bank locations will be closed.

**November 11**

Veteran's Day

**November 27**

Thanksgiving Day

**December 25**

Christmas Day

**January 1, 2015**

New Year's Day

**January 19, 2015**

Martin Luther King Day

## Directory

**122 W. State, Nokomis**

Telephone.....217-563-8311

Toll Free.....800-355-8311

Fax.....217-563-2954

Telebank.....888-838-2265

Telebank (local)....217-563-2401

[www.fnbnokomis.com](http://www.fnbnokomis.com)

## Other Locations

**106 N. Main, Moweaqua**

Telephone.....217-768-3933

Toll Free.....888-768-3933

Fax.....217-768-3935

**120 W. Progress, Arthur**

Telephone.....217-543-3850

Toll Free.....888 543-3850

Fax.....217-543-3854

# Compromised Cards & Identity Theft

Recently, some debit cards have been compromised. Some of our customers have received phone calls from Shazam, the debit card provider for the bank who monitors card use. Here at First National Bank, we are committed to protecting you, the customer, from any of your funds being taken by unauthorized vendors. If your card has been compromised and your account meets the criteria for a debit card, please know it will take 10 to 14 business days to get the replacement card shipped to you in the mail. The envelope will be unmarked, and a new pin number will be arriving a few days later.

If you have a credit card, which is different than a debit card, and find out that your identity has been compromised, there are three

immediate steps to take:

1. Place an initial fraud alert. To do this, you will need to place a call to one of the three major credit bureaus: Equifax 1-800-525-6285, Experian 1-888-397-3742, or TransUnion 1-800-680-7289. You need to contact only one to report the incident, and have them put an alert on your credit report. They will contact the other companies about your alert. This alert will stay on for approximately 90 days.

2. Order a free credit report. Each company should respond with this report. Go over each report to see if there is more trouble on any of the other reports. You will need to contact the business that has the probable fraud and inform them of the problem. Be sure to keep the names & dates of people and correspondence during this

time for your records.

3. Create an Identity Theft Report. This will help you deal with the credit reporting companies, debt collectors, and businesses that opened accounts in your name. The 3 steps to creating a theft report are as follows:

a. Submit a complaint about the theft to the FTC--after writing all the details down make a copy -- this is your Identity Theft Affidavit.

b. File a police report on the identity theft and get a copy of the police report or the report number.

c. Put the police report and your Affidavit together for your theft report.

For help, please see an employee at any of the bank locations in Nokomis, Moweaqua, or Arthur.

## Any Changes Lately?

If you have changed telephone numbers or moved recently, please notify your bank.

There are several reasons for letting your bank know if you have moved or changed telephone numbers. One reason is so that Shazam and your bank can notify you quickly if there is suspicious activity on your account. Another reason is, so you receive your account activity in your statements, your interest earnings, your loan payment notices, and other important information from your bank.

## Christmas Club

It is that time of year when the Christmas Club program for 2014 has come to a close. The 2015 Christmas Clubs are starting on October 20. If you are receiving this after the start, it isn't too late to join in on the fun!

The Christmas Club program is a great way to set aside money each week or in a lump sum amount for a year. There is a \$2.00, \$5.00, \$10.00, or \$20.00 per week club. If you choose to participate, you can have your payment to the club automatically taken out of your checking account each week or you can come to any location and make a payment.

In mid-October of 2015, the funds you have deposited plus interest will be issued to you by a club check. By participating in this program, you will be eligible for a holiday gift when you open a new Christmas Club account.

For more details contact any location or stop in and get your new club started today!



If your debit card is lost or stolen, please call 1-800-383-8000 or 1-866-508-2693